



dementia adventure®

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Terms and Conditions: Bespoke Holidays and Breaks

Bespoke Holidays will combine the following elements. This document is intended to explain how we will charge for these. The rates we charge for breaks are underwritten by our funding from the People's Postcode Lottery, the Dementia Adventure Trust and other sources, so these breaks are limited in their availability. If you wish to go away often during the year, please contact us and we can discuss your options.

For charging purposes a "day" is each 24 hours, or part thereof.

Travel

Our luxury Caravelle is available to use at a cost of **£100 per day**. This fee includes the first 100 miles. Thereafter mileage is charged at 25p per additional mile. If our adventure leader, or a volunteer, uses their own car, mileage will be charged at 45p a mile.

Accommodation

The accommodation you use is up to you, whether it be hotel, self catering cottage or luxury yacht! We can source various accommodations which have adaptations like hoists, accessible wetrooms and lifts, as well as wheelchair access when needed. The cost you pay will take into account a room for each member of the support team who accompany you, as well as your own accommodation.

Adventure leader and volunteer members of the team: Our adventure leader is available either with or without the Caravelle, at a cost of **£150 per day**. Each voluntary member of the team that you need will be charged at **£50 per day** to cover their training and travel expenses.

Additional Personal Care

In certain venues, we will be able to organise additional personal care on an hourly basis. The fee for this care is usually payable locally to the agency which provides the care.

Your total package cost will be a combination of some or all of these as you choose. You will be given a cost breakdown and invoiced for a deposit of £100 as soon as we receive your booking and the balance will be payable 2 months before the start of the holiday.

Cancellation

A booking can only be cancelled before the start of the holiday. See overleaf for cancellation charges.

If you cancel a booking, a cancellation charge is payable depending on the number of days before the holiday start date we receive notice of your cancellation.

The amount payable is as follows:

- **60 Days** or more - the deposit
- **60 - 30 days** - 75% of the full holiday cost
- **Less than 30 days** - 100% of the full holiday cost

We strongly recommend that **Cancellation Insurance** is taken out at the time of booking.

Thank you for travelling with Dementia Adventure

Declaration

By paying the deposit for my holiday I confirm that I agree to be bound by all of the terms and conditions of booking detailed here.

I confirm that I have disclosed full details of my support needs.

I confirm that I have contacted Dementia Adventure in relation to any questions about this booking BEFORE signing in agreement.

Name:

Signature:

Date:

If this holiday is being booked on behalf of the customer please provide the contact details of the person booking and signing in agreement to our terms and conditions.

Name:

Relationship:

Signature:

Date: